

Privacy policy

When using the Alsie Express website, we will collect information about you, which includes the information you enter in your profile, as well as information on how you use our site. This web site makes use of cookies, which are small non-executable files stored on your hard drive for the purpose of identifying your computer. Cookies help us monitor what sections of the web site you visit, and assist with access to member areas, but do not hold any personal or confidential information about you. You can refuse cookies by turning them off on your browser, however, please be aware that this may reduce the quality of experience we are able to offer you, and stop you from being able to make bookings online.

Personal data that you submit on the Alsie Express website and information on how you use our site will be treated with the utmost care and respect. Alsie Express will use your personal data to fulfill our obligations during the handling and administration of reservations, payment and ticket delivery, which includes use of your data for the following purposes: accounting, billing and audit, ticketing, credit or other payment card verification, immigration and customs control, security, administrative and legal purposes, operation of frequent flyer programs, system testing, maintenance and development, customer relations, contact regarding automatic check-in and other flight information.

For these purposes and subject to the travel arrangements you have chosen, we may need to disclose and transfer your personal data to airlines and other companies involved in providing your travel and related services, data processing companies working on our behalf, travel agencies, governments and enforcement agencies and credit card companies that may involve sending your personal data outside the European Union and European Economic Area. Further information can be obtained upon request from your airline or travel agent.

In order to present offers and services that we believe are of particular interest to you, Alsie Express may use your personal data for marketing and communication purposes. You may at any time opt out of receiving these marketing communications.

When you sign up as a subscriber to Alsie Express newsletters by email, you accept that we may use your email address to send you news and other marketing information and communication on a regular basis. We continuously strive to improve and keep this information interesting and relevant for our customers. In order for us to follow up on whether you like what we send to you, we collect information on whether you open your email and click on any links. The data collected are used internally within Alsie Express for statistical purposes.

Alsie Express will never allow a third party to use your personal data for marketing and communication purposes. You can always delete or change the personal data that you have entered on the Alsie Express website.

Security

We offer high security against loss, misuse and unauthorized access of your personal data and payment details. Processing and data transfers between your web browser and our server are secured using 128-bit Secure Sockets Layer (SSL).