

## Conditions for purchase of Multi-Trip Discount Card – Personal

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- ❖ The multi-trip discount card is personal and can not be transferred to another person when purchased.
- ❖ No other forms of discounts are offered in connection with flights on the multi-trip discount card (no discounts for children).
- ❖ The card can be used on the routes Sonderborg-Copenhagen and Copenhagen-Sonderborg.
- ❖ A "personal" multi-trip discount card consists of a combination of FLEX and NONFLEX trips. One trip corresponds to one one-way flight.
- ❖ You can bring 23 kg checked-in baggage as well as 8 kg hand baggage.
- ❖ Both FLEX and NONFLEX can be booked right up to departure, if there are any seats available. It is not possible to combine FLEX and NONFLEX in one and the same booking.
- ❖ FLEX is always available right up to departure (unless the flight is completely sold out). There is a limited number of available NONFLEX tickets per flight. Most NONFLEX are found on the less attractive flights.
- ❖ FLEX can be changed and cancelled without any penalty fee. NONFLEX can NOT be changed or cancelled.
- ❖ The multi-trip discount card is offered to passengers who are able to travel unaccompanied. No assistance will be offered to unaccompanied children.
- ❖ The multi-trip discount card is valid for 90 days after purchase or for 90 days after a requested start date. All flights must be booked AND flown before the validity of the card expires. Unused flights are non-refundable.
- ❖ Payment is made by bank transfer (you will receive an email with a bank account number immediately after your purchase). No later than 72 hours after receipt of the correct amount to our account (or at the requested start date), the multi-trip discount card will be created and you will receive your login information from Alsie Express.
- ❖ The net price for the multi-trip discount card may be changed with a 30 days' notice and will apply from the expiry of the current period of validity. Taxes, duties and service fees may be changed without prior notice.
- ❖ Any misuse of the multi-trip discount card will lead to the annulment of the card and any unwarranted travels will be invoiced at full price (the highest available). Unused flights will not be refunded.
- ❖ It is the traveller's own responsibility to print the necessary receipts.